

TOWER MICRO LLC'S PRIVACY POLICY

Information Collection and Use: Tower Micro LLC (Tower Micro) is the sole owner of information collected on this site pertaining to the purchase of most products and services from Tower Micro (refer to the next paragraph for the limited exceptions to this). We will not sell, share, or rent this information to any outside parties, except as outlined in this policy. We collect information from our customers to process orders and better serve you with pertinent information, such as order confirmations and order status updates. Information collected includes your name, shipping address, billing address, telephone numbers, e-mail address, and payment information such as your credit card number. We also require you to submit a user_name and password of your choice for your future access to your account information. To safeguard that your user name and password remain confidential, DO NOT share this information with anyone. If you elect to receive our newsletter or special promotions, your contact information will be used for the delivery of these items.

For certain services, Tower Micro has agreements with select third party business partners in order to provide our customers with additional services that we otherwise do not offer. In these cases, we collect certain information from you to send to the third party service provider in order to activate or upgrade your account with the service provider. We do not provide any of your information to the third party service provider unless you first consent. Any information that we provide to the third party service provider with your consent is owned by that service provider, and it may use your information for service approval, activation, upgrade and for other purposes that it requires. You should consult the privacy policies of the respective third party service providers, since this Tower Micro Privacy Policy does not cover the use of your information in these limited circumstances.

Registration: In order to process your orders placed on this website, you must first complete the registration form. During registration, you will be required to provide your contact information, which includes your name, e-mail address, telephone number and street address. This information is used to provide you with important Tower Micro services such as automated order status updates via e-mail.

Order: Most of the information collected in the registration process will be used to process orders. During the order process, you will have to provide financial information such as your credit card number, expiration date, money order, wire transfer or check information. This information is used for billing purposes and to fulfill your order. If we have trouble processing an order, we will use this contact information to get in touch with you. To properly process your credit card information, we must share your personal and financial information with the merchant bank for authorization and approval. This process is protected by an enhanced security system. (See the Security section below for more details on security measures and procedures.) We do not share your personal and financial information with any third parties, except those specified in the Sharing section of this policy.

Cookies: We customize certain Web page content based upon your browser type and other information provided by our cookie. If you choose to reject the cookie, you can still browse our store but will be unable to use the shopping cart to buy merchandise. The Tower Micro shopping cart cannot function without cookies enabled so that the necessary information to process your order is retained. If you disable cookies, Tower Micro will be unable to accept your online order. We will not share any personally identifiable information provided by this cookie with any third party. We will, however, link data stored in cookies to the personally identifiable information you submitted while on our site. This allows us to personalize your shopping experience and discern user preferences to evoke feelings of familiarity and assurance.

Some of our business partners (e.g., advertisers) use cookies on our site. We have no access to or control over these cookies.

This privacy statement covers the use of cookies by Tower Micro only and does not cover the use of cookies by any advertisers.

Log Files: We use IP addresses to analyze trends, administer the site, track user movement, and gather broad demographic information for aggregate use. We do not link IP addresses to personally identifiable information, and we do not distribute or share IP information with any third parties.

Sharing: We may employ third party companies to perform functions on our behalf. These functions may include order fulfillment, package delivery, marketing assistance, postal and e-mail delivery, customer service, data analysis, and credit processing. The third parties we contract for these purposes have limited access to your personal information and may not use it for other purposes.

<i>FedEx Corporation</i>	<i>UPS Corporate Headquarters</i>	<i>US Postal Service Headquarters</i>
942 South Shady Grove Road	55 Glenlake Parkway, NE	475 L'Enfant Plaza, SW
Memphis, TN 38120	Atlanta , GA 30328	Washington DC
1-800-GO-FEDEX	United States	1-800-ASK-USPS
www.fedex.com	www.ups.com	www.usps.com

Also, as set forth above in the "Information Collection and Use" section, for certain services Tower Micro has agreements with select third party business partners in order to provide our customers with additional services that we otherwise do not offer. In these cases, and only with your advance consent, we will share information collected from you with the third party service provider in order to allow the service provider to activate or upgrade your account. The third party service providers' respective privacy policies, and not this Tower Micro Privacy Policy, will apply to the information shared in these circumstances.

In addition, we may frame or mask another web site so that the look, feel and interface simulate the experience of browsing a genuine Tower Micro web page. Extreme care and discretion is exercised when evaluating third party sites. We only brand third party sites if their organization applies stringent security and privacy practices which parallel our own commitment to safe online shopping.

As our business continues to evolve, we may acquire or sell business units or subsidiaries. Customer information is one of the business assets that would be transferred in these types of transactions. In such a situation, your personally identifiable information would only be used in a manner consistent with our pre-existing Privacy Notice.

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on our Web site.

Testimonials: The testimonials section of the Tower Micro website is for the purpose of sharing positive experiences. The testimonials section is moderated to ensure accurate and positive testimonials. Published testimonials are genuine and are not edited or altered by Tower Micro. Tower Micro reserves the right to post or remove any testimonial at its discretion and suspend any accounts at anytime at its discretion.

By posting your comment(s) or testimonial(s) ("Testimonial") on our website, you give us permission to reprint or use the Testimonial in connection with our business. You also are agreeing to the following: (1) The reprint or use of the Testimonial will be at our discretion and without compensation; (2) We may use the Testimonial with or without any pseudo (pen) name credit; (3) Our right to use the Testimonial is perpetual and may be assigned by us; (4)

We may use the Testimonial locally, nationally or globally and such use may be made in any media, information or communication platform (including Internet advertising) currently in use or later developed; and (5) You and not someone else composed and posted the Testimonial.

Other than your pseudo (pen) name, which we may or may not use, your personal contact information will not be disclosed in connection with our reprint or use of your Testimonial.

Children: Tower Micro does not sell products for purchase by children. Youth-oriented products are sold for purchase by adults only. If you are under the age of 18, you may only use Tower Micro in the presence of a consenting parent or guardian. We will not knowingly or intentionally collect personal information via the Internet from children under the age of 13. Tower Micro is committed to protecting the welfare and privacy of children.

Links: This website contains links to other sites. Please be aware that Tower Micro is not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every website that collects personally identifiable information. This privacy statement applies only to information collected by this website.

Security: Tower Micro takes precautions to protect its customers' information. When you submit sensitive information via the website, your information is protected both online and offline.

When our registration/order form asks you to enter sensitive information (such as your credit card number), that information is encrypted and is protected with the best encryption software currently available in the industry - SSL. Tower Micro uses the most advanced form of SSL software available: 128-bit encryption by VeriSign. To learn more about SSL, follow this link, www.verisign.com.

Access to all of our users' information is restricted. Tower Micro operates in a secured environment that requires all employees to login to terminals password protected. Security cameras are positioned throughout the building in conjunction with multiple alarm systems. Only employees who need the information to perform a specific job are granted access to personally identifiable information. If you wish to have your financial information removed at the time of your order, you may opt to have your financial information deleted from our records upon completion of your order. Otherwise, you may contact us at webmaster@towermicro.com or call toll free 1-570-784-5008 to request that your information be deleted from our database. For future transactions, you will be required to re-enter your information.

All Tower Micro servers, including web servers and database servers are housed and maintained in secure locations. Access to the database is strictly monitored and protected from outside access. Internet access is restricted and protected by multiple Checkpoint and Cisco firewalls and password protection. The servers on which we store personally identifiable information are kept in a secured environment, inside a secured and locked room. All backups are stored and locked in a high-level security room. Tape backups are not permitted to leave the premises without prior authorization.

All employees are continually trained and updated on our security and privacy practices. Every year, in addition to any time a new policy is added, Tower Micro employees are notified and/or reminded about the importance of privacy and what they can do to ensure that customers' information remains protected at all times.

If you have any questions or concerns about Tower Micro's security practices, you can send us an email at service@towermicro.com.

Special Offers: Our special offers are sent only to customers who grant Tower Micro permission to send such information.

To honor the privacy of our users, we offer the option to not receive these types of communications. At the time of your order, you may opt to not receive special offers and news by clicking the appropriate field. Furthermore, all special offers are sent via e-mail and include an opt-out link if you no longer wish to receive special offers and news. Customers might still receive intermittent updates on products, services, specials or Tower Micro news. Please reference the Choice/Opt-out section below for further details on how to be removed from our mailing list should you choose to be removed.

Correction/Updating/Reviewing Personal Information: Customers may change or review their stored account information such as street address or e-mail address through our website by visiting our Help section. You must have your username and password in order to access your account. In the event you forget both your username and password, please contact our customer service department for assistance at customerservice@towermicro.com.

Choice/Opt-out: For customers who wish to opt-out and stop receiving Tower Micro special offers and related news, Tower Micro provides several ways to do so. Users who no longer wish to receive our newsletter or promotional materials may opt-out of receiving these communications by un-checking the "permission to send" field when processing their orders. They may also send e-mails to webmaster@towermicro.com with a request to be removed. Finally, they may use the link provided in all Tower Micro communications to automatically unsubscribe.

Notification of Changes: If we decide to change our Privacy Policy, we will post those changes to this privacy statement, the home page, and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, you will not be notified directly but a notice will be posted on our home__page.

If you have opted out of receiving communications from Tower Micro, you will still be able to view news of policy changes at www.towermicro.com. Otherwise, you may e-mail us at webmaster@towermicro.com or call us at (570) 784-5008 to ask our customer service department about changes and updates.

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